# Coaching of program-management for a global SAP finance project



## **Company**

International insurance company in Switzerland

#### **Initial situation**

In a global SAP implementation project the project governance had to be changed to balance the requirements of the project organisation and the line organization for a successful "go live" and the future operations.

#### Task

- Coaching of the project sponsor, the project director, the project management as well as the line management until successful "go live".
- GREIFZU ASSOCIATES worked as an "Independent project advisor" balancing the requirements of the project and the line organisation.

## Realisation - approach

- Change of meeting structure and meeting calendar
- Introduction of management meetings between overall sponsor, line and project directors
- Introduction of the role "Independent project advisors" reporting to the project sponsor and supporting project and senior business management
- Managing the overall project risk and issues between project and line organisation on a daily basis solve potential conflicts in time
- Creation and implementation of a "transition plan" to prepare the line organisation for project changes
- Managing the sign off process of final project results

### Result

- Project results have been delivered as planned.
- Go live was successful and line organisation was prepared to take over operations