# Support go-live readiness of a fintech bank



## **Company**

Fintech with bank license

#### **Initial situation**

The fintech company intended to found a bank, covered at first with the project name "SUN". The bank plans at first to offer two business cases with selected bank products to other Fintech companies. After getting their bank licence the want to provide these services in production.

### **Task**

## Supporting activities for:

- Legal & "Go-Live-Readiness"
- Setting up project management office
- Training
- Test management core banking system
- Selection of a ECM/DMS

# Realisation - approach

## Legal

• Supporting negotiations with an external service provider

## Set up project management office

- Regular status meetings incl. standardised status reports
- Definition and set up of file structures and templates
- Structuring of "Readiness-/Go-Live-Checklists" as well as documentation

## **Training**

 Establishing of training documents for new employees

## **Test management core banking system**

- Definition of test areas along the application architecture incl. setting up of a scheduled test plan
- Set up of test cases and scenarios
- Regular test meetings, reports of test coverage, error ratio and bug fixing, bug tracking

# Selection of an ECM/DMS

- Requirement definition
- Cooperation with an external partner and coordination of two presentations of providers
- Preparation of decision memo

### Result

- Multi-layered contract structure with the provider of software and data center for the core banking system (software)
- Weekly status meeting with formal and structured documentation
- Setup of an "Onboarding"-documentation, test-documentation
- Documentation of test-fields, -cases and -results
- Permanent, documented bug tracking internally (middleware of the bank) and externally (core banking system)
- Template for "Go-Live"-readiness
- Decision memo for DMS/ECM-provider